

STANDARD OPERATING PROCEDURE

**REMOVING/REDUCING
IRRELEVANT FOLLOWED ACCOUNTS**



Procedure:

Step 1: Define Engagement Criteria

- ✔ 1.1. Clearly outline the criteria that define relevant and irrelevant accounts for your social media presence.
- 1.2. Criteria may include factors such as industry relevance, content alignment, engagement history, and potential for collaboration.

Step 2: Regular Audit of Followed Accounts

- ✔ 2.1. Schedule regular audits of the accounts your profile is following to ensure that they meet the defined engagement criteria.
- 2.2. A quarterly audit is recommended, though frequency may be adjusted based on account activity and growth.

Step 3: Identification of Irrelevant Accounts

- ✔ 3.1 Utilize social media management tools or platforms to list all accounts you are currently following.
- 3.2 Review each account's content, engagement history, and relevance to your goals and objectives.
- 3.3 Flag accounts that do not meet the engagement criteria for further evaluation.

Step 4: Evaluation and Decision

- ✔ 4.1 For each flagged account, consider the following:
 - a) Frequency of posts and updates from the account.
 - b) Quality and relevance of content shared by the account.
 - c) Level of engagement from the account in response to your content.
 - d) Any potential for collaboration or mutual benefit.
- 4.2 Decide whether to retain or remove each flagged account based on the evaluation.

Step 5: Removal of Irrelevant Accounts

- ✔ 5.1 Unfollow or mute accounts that do not align with your engagement criteria.
- 5.2 Utilize the built-in tools or features of the social media platform to remove these accounts.
- 5.3 Prioritize the removal of accounts that have shown consistently low engagement with your content.

Procedure:

- ✔ **Step 6: Document the Process**
 - 6.1. Maintain a record of the accounts that were removed or unfollowed during each audit.
 - 6.2. Document the reasons for removing each account, if necessary

- ✔ **Step 7: Monitor and Adjust**
 - 7.1. Monitor the impact of the account removals on your engagement, follower growth, and content reach.
 - 7.2. Adjust your engagement criteria and audit frequency as needed based on the outcomes of these audits.

- ✔ **Step 8: Engage with Relevant Accounts**
 - 8.1. Focus your interactions and engagements on the remaining accounts that align with your goals and objectives.
 - 8.2. Prioritize building relationships and collaborations with these relevant accounts.
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- ✔ **Step 9: Communicate the Strategy**
 - 9.1. Ensure all relevant team members are aware of and aligned with the SOP for removing/reducing irrelevant followed accounts.
 - 9.2. Share the benefits and rationale behind this strategy to foster understanding and cooperation.

- ✔ **Step 10: Continuous Improvement**
 - 10.1. Regularly review and refine the engagement criteria and audit process to adapt to changing goals and industry trends.
 - 10.2. Encourage team members to provide feedback and suggestions for improving the account management process.

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